



# FACEAFRICA

Ethical & Original African Journeys

## Partnership Impact Visit – South Africa & Lesotho

Name of Group	University of the Third Age	Group Details	
Destination	South Africa & Lesotho	Number of Adults	TBC
Date of Quotation	26 January 2017	Number of Medical Staff	TBC
Date of Travel	26 November 2017	Total =	TBC
Our reference	U3A-1017		
Version	v1.05		

### About this document

This proposal document outlines the itinerary and associated quotation for the Partnership Impact Visit (PIV) that you have requested. Should you accept the quotation, this document forms the basis of the contract created between the client and Face Africa Ltd.

Please read through the following pages in detail, and take particular notice of the notes at the end of the document relating to Prices, Changes, Booking & Payments.

**Navigation:** Please use the Contents Table below to click directly through to particular sections. You can return to the Contents Table by clicking “...back to Contents” at any time.

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### Face Africa Ltd & Africa's Gift

Partnership Impact Visits (PIVs) to South Africa & Lesotho are provided through a strategic alliance between Face Africa Ltd and Africa's Gift. Face Africa is a UK registered, bonded & insured tour operator specialising in “Fair Trade Tourism”, and specifically community-based tourism, to Africa. Africa's Gift Limited is a non-profit company and registered charity (Registered Charity Number 1149830) which aims to promote global citizenship by creating partnerships between schools and community groups in the UK with their counter- parts in the developing world. We work very closely to ensure that your group receives the support and preparation required to make a success of the PIV – both for the visiting group and the host community.



Africa's Gift

## CAPE TOWN

The Mother City. Your arrival point and the ideal place to orient the group and provide context for the trip ahead. You will visit Robben Island, where Nelson Mandela spent so many years incarcerated. We will help you understand the origins of 'Apartheid' and its implications for the people of South Africa's past and present. You will also experience the physical beauty of the Cape Peninsula, hiking along the top of Table Mountain and visiting the Cape of Good Hope. You will see the stadium built for the 2010 Soccer World Cup, and experience the spirit of *Ubuntu* that inspired all those who visited South Africa to witness that.



## MALEALEA

The winding road up to Malealea and over the "Gates of Paradise" pass will stay with you forever. It's a stunning drive and the excitement builds as you near Malealea Lodge.

Day 1 is an orientation day and tour of the local area – including the high school, crèche and local tourism initiatives. The orientation will cover the upcoming work and introduce you to the Malealea Development Trust as well as members of the local community and school that you will be engaging with on your project.

Work days will depend on the impact project to be undertaken, but there will be opportunities on a couple of afternoons to head out and enjoy some of the fine activities on offer – from hiking to the Botsoela Waterfall, to a pony-trek along the ridge of the Makhaleng River.

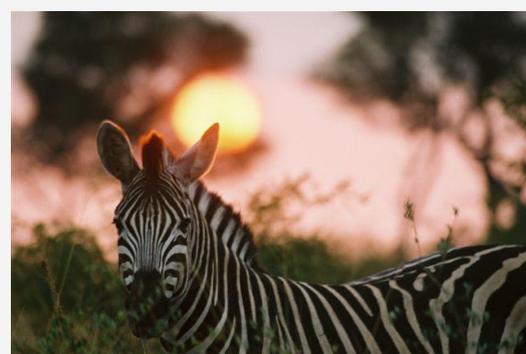
In the evenings, we will sit around the camp fire, fill up on wholesome grub and reflect on the work being undertaken and the impact this is having on the community and just as importantly, on ourselves.

A final tour of the project work done will be followed by a farewell ceremony. Expect some amazing singing, and make sure to practice your effort for the final song!



## PILANESBERG GAME RESERVE (optional extra)

Located in the north-west of South Africa, Pilanesberg is the 4<sup>th</sup> largest national park in the country at 55,000 hectares. It is a visually stunning park located in the crater of a long extinct volcano, with a large lake in the middle. The park is home to a wide variety of animals including all of the Big 5 (elephant, lion, rhino, leopard & buffalo) and birdlife. You will be staying in a lodge within the reserve, and will have the opportunity to enjoy early morning and late afternoon game drives on an open vehicle.



## 2) ITINERARY OVERVIEW

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Day	Date	Nightstop	Accommodation	Meals	Day Plan
Sun	26-Nov	Cape Town	Lady Hamilton Hotel		Arrive Cape & transfer to hotel.
Mon	27-Nov	Cape Town	Lady Hamilton Hotel	B	AM Visit to the top of Table Mountain. PM Excursion to Kirstenbosch Gardens. Option to have lunch in the Gardens. Late PM: Groot Constantia Vineyards & Winery
Tue	28-Nov	Cape Town	Lady Hamilton Hotel	B	AM Cape Town tour including District 6 Museum PM Visit to Robben Island
Wed	29-Nov	Cape Town	Lady Hamilton Hotel	B	Full Day Cape Peninsula Tour – including Cape Point, Boulders Beach & Chapman's Peak Drive
Thu	30-Nov	Malealea	Malealea Lodge	BD	AM Transfer to airport (30 mins) and fly to Bloemfontein (1hr 20mins). Transfer to Malealea (3 hrs).
Fri	01-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Sat	02-Dec	Malealea	Malealea Lodge	BLD	Church and local activities
Sun	03-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Mon	04-Dec	Ribaneng	Ribaneng Lodge	BLD	Travel to Ribaneng
Tue	05-Dec	Ribaneng	Ribaneng Lodge	BLD	Local activities in Ribaneng
Wed	06-Dec	Malealea	Malealea Lodge (NB WAITLIST)	BLD	Return to Malealea (if Waitlist frees up, otherwise remain in Ribaneng).
Thu	07-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Fri	08-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Sat	09-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Sun	10-Dec	Malealea	Malealea Lodge	BLD	Church and local activities
Mon	11-Dec	Malealea	Malealea Lodge	BLD	With Malealea Development Trust
Tue	12-Dec	Pilanesberg NP	Kedar Country Lodge	BL (D)	Transfer to Maseru airport (1.5 hours), flight to Jo'burg (1 hour). <b>END OF MAIN TOUR.</b> <i>Optional: transfer to Pilanesberg (3 hours).</i>
Wed	13-Dec	Pilanesberg NP	Kedar Country Lodge	BD	On Safari. Two game drives included.
Thu	14-Dec			B	AM Game drive. Visit Hartbeespoort Dam & African market en route to Jo'burg airport and drop off for return flight...



Accommodation for the duration of the PIV will be in comfortable hotels and lodges. We select accommodation based on character, position, engagement with local community and value for money. Certain lodges may provide dinner & breakfast. Rooming is predominantly on a twin-share basis and most rooms are en-suite. The Cape Town Hotel is shown for the type of hotel to be booked. Final selection will depend on the size of the group and availability when the tour is confirmed. You will be notified of the hotel when it is booked for your approval. Similarly, there may be other options for the safari depending on the availability at time of booking.

#### Lady Hamilton Hotel

<b>Overview</b>	Located just off Kloof Street on the lower slopes of Table Mountain, the Lady Hamilton offers basic but comfortable accommodation. The suburb of Gardens offers many varied local restaurants for you to try in the evenings, as well as easy access to the centre of town and the nearby Company Gardens on foot.	
<b>Facilities</b>	The Hotel offers a variety of single, twin & double rooms. We endeavor to secure the larger rooms with views, but this is not always possible. All rooms have ensuite bathrooms with loo and basin, some with separate showers and some with showers over bath. TVs and telephones in all rooms. Meals are served in the restaurant downstairs, and the bar offers a variety of beverages. Wifi internet is available in the lobby and there is a business centre with a PC for internet access.	
<b>Security</b>	The hotel has a 24-hour front desk and controlled security.	

#### Malealea Lodge, Lesotho

<b>Overview</b>	Malealea Lodge is a family owned and run 'eco-lodge' located in the Maluti mountains of Lesotho. The lodge offers ensuite farmhouse rooms, rondavels and forest huts (without bathrooms).	
<b>Rooms</b>	The Rondavels and Farmhouse rooms are simply but comfortably furnished with locally made furniture. Sheets and towels provided. All are ensuite with hot water showers powered by gas.	
<b>Facilities</b>	Meals are served in the dining room, and there is a well-stocked bar with a deck and fireplace to sit in the evenings. A coffee shop offers drinks and snacks throughout the day. Electricity is available from dusk until 10pm via a diesel generator. Hot water is available in rooms 24 hours from the gas water heaters.	
<b>Security</b>	Lodge is fenced with 24 hour controlled access security.	

#### Ribaneng Guest House, Lesotho

<b>Overview</b>	Locally owned and managed lodge located on the edge of Ribaneng Village with a stunning view out over the mountains and river valleys beyond. Ribaneng Guest House is a convenient base for work at the local High School and offers a campsite plus a number of en-suite rondavels.	
<b>Ablutions</b>	A limited number of showers and toilets are available for the campsite. For larger groups, we appropriate some of the rooms to add bathroom capacity.	
<b>Facilities</b>	There is a kitchen and dining area that we generally take over for our camp kitchen.	
<b>Security</b>	Lodge is fenced with 24 hour security. For larger groups we take exclusive occupancy of the lodge.	

**Kedar Country Lodge, near Pilanesberg National Park (Optional Extra)**

<b>Overview</b>	Sited on Boekenhoutfontein, the historic farm of President Paul Kruger, a short distance from the Pilanesberg National Park, Kedar Country Hotel incorporates a museum showcasing a variety of Kruger memorabilia as well as a 700 acre game farm.
<b>Description</b>	Accommodation is provided in either Standard (with fan) or Deluxe (with air-conditioning) rooms, all of which have ensuite bathrooms, radio, TV and tea & coffee making facilities. The lodge has a large swimming pool, a restaurant filled with Boer War memorabilia, and a bar for sundowner drinks.
<b>Dining</b>	Breakfast & dinner are taken in the hotel restaurant.
<b>Security</b>	24 hour controlled access security to the estate



**4) INCLUDED ACTIVITIES** [...back to Contents](#)

**Cape Peninsula Tour**

This trip can be a full or half-day visit, depending on the time available. It includes entry to the Cape of Good Hope Nature Reserve, where we will drive down to Cape Point and take a short walk up to the old lighthouse. A gorgeous hike along the cliff path will bring us to the southwestern tip of Africa at the Cape of Good Hope. While driving through the reserve, it is possible to see several species of game including baboon, ostrich, eland, zebra, springbok, tortoise and many more. We will also visit Boulders Beach, home to a large colony of African penguins.



**Table Mountain**

We will take the cable car to the top corner of one of the new Seven Wonders of the Nature. From here (weather permitting) the view over Cape Town and its suburbs is breathtaking. Your guide will continue the historical narrative about Cape Town and South Africa, pointing out the physical geography that reflects this country's sometimes turbulent past. Strolling along to Maclear's Beacon, the highest point of Table Mountain, you will learn about the Cape Floral Kingdom and indigenous fynbos. On a clear day, you can even spy into Newlands cricket & rugby stadia!



**Robben Island**

The Robben Island experience begins with a 30 minute ferry ride from the Waterfront out to the Island, with wonderful views back to the City and its iconic mountain. A guided bus tour of the island will give you the historical background, and point out interesting and important places of historical relevance. The tour of the prison is guided by an ex-political prisoner, which gives a personal dynamic to the difficult yet inspiring stories that make up Robben Island. You will see Nelson Mandela's prison cell, understand the Apartheid system at its worst, learn how the prisoners survived, and how the "university" system was established.



### Pilanesberg National Park (Optional Extra)

Pilanesberg National Park is our destination for game-viewing in South Africa. In the morning, we will rise before the sun to enjoy a 3 hour game drive in an open game-viewing vehicle. This will be guided by a professional local ranger who will open your eyes to the animals of the African Bush. You can expect to see many species of antelope, hippos and crocodiles in the Mankwe Dam, elephants roaming the park or drinking at one of the waterholes, and if you are lucky the big cats of the park: lions, cheetahs or the elusive leopard.

Three game drives will be included in the visit.



## 5) SUMMARY OF INCLUSIONS

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### ACCOMMODATION

Property	Check-in	Check-out	Board basis	Room Type
Lady Hamilton Hotel, Cape Town	26-Nov	30-Nov	Bed & Breakfast	Twin en-suite
Malealea Lodge	30-Nov	4-Dec	Full Board	Twin en-suite Farmhouse Room
Ribaneng Lodge	4-Dec	6-Dec	Full Board	Twin en-suite Rondavel
Malealea Lodge	6-Dec	12-Dec	Full Board	Twin en-suite Farmhouse Room
Kedar Country Lodge (Optional Extension)	12-Dec	14-Dec	DBB	Twin room en-suite

### ACTIVITIES & EXCURSIONS

Date	Details	Comments
	Return Cableway up Table Mountain	
	Tour of Cape Peninsula & Entry Fees to Kirstenbosch, Cape Point Nature Reserve & Boulders Beach Penguin Colony	
	Excursion to Robben Island with guide	Includes return ferry crossing
	Entry & tour of District 6 Museum	

### FLIGHTS

Date	Carrier	From	To	Depart	Arrive	Flight #
30-Nov	Mango	Cape Town	Bloemfontein	11h40	13h10	JE408
12-Dec	South African Airlink	Maseru	Johannesburg	11h00	11h50	SA8053

## 6) TOUR COSTS

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### Important Note

**These costings are based on tariffs and fares available on the date of this document, and are based on the current exchange rate between the South African Rand and Pound Sterling. They are therefore subject to change up to the point of booking. We reserve the right to increase costs should our estimates for 2017 rates prove to be insufficient.**

## BASE COST PER PERSON – full itinerary from Cape Town to Johannesburg

No. Pax	6	8	10	12	14	16	18	20	22	24
Cost pp	£3,080	£2,620	£2,350	£2,170	£2,110	£2,000	£1,930	£1,870	£1,840	£1,790
Single Supplement (per adult)	£290									

### Includes: -

- All accommodation as listed above
- All meals as listed above
- All activities as listed above
- Internal flights as listed above
- All transport with professional driver
- Services of an Africa's Gift facilitator
- Preparation advice and services from Africa's Gift

### Excludes: -

- Lunches and Dinners in Cape Town
- International flights
- Travel Insurance (compulsory)
- Spending money for souvenirs, drinks & snacks
- Optional extension to Pilanesberg National Park (see (9) below).

### Joining the Trip in Bloemfontein (i.e. Skipping Cape Town)

For those that wish to join the tour at 13h30 on the 30<sup>th</sup> November at Bloemfontein Airport, you will need to make your own way and book your own flights to this point. The main group will arrive on the flight mentioned above, and from this point the new arrivals will follow the same itinerary as the rest of the group – including the flight from Maseru to Johannesburg on the 12<sup>th</sup> December.

The discounted amount varies slightly depending on the final numbers for each section, but will be approximately as follows:

Discount = £390 per person sharing (Single supplement reduces from £290 to £160).

**NB The Cape Town section is priced based on a MINIMUM of 5 pax. Should the number of pax for the Cape Town section fall below 5, then we will need to re-cost the itinerary.**

Payment Schedule	Percentage	Due Date	Amount
Deposit to secure booking	25%		£500pp
Final Balance	75%	4 September 2017	

## 7) BOOKING

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### Registration Period

There will be an initial Registration Period for bookings on this tour which will run until the 15<sup>th</sup> March 2017. All Booking Forms and Deposits received during this period will be acknowledged, but confirmation invoices will only be issued at the close of the Registration Period. Numbers booked for the tour will be confirmed and the final cost set. This is also the time that bookings for hotels and internal flights will be confirmed, and cancellation terms will begin from this point.

Should further bookings be received after the close of initial registration, booked participants will be notified of any resultant reduction in cost and this will be reflected in the Final Balance Invoices.

## Group Booking

- Each group that is booking to join this tour must select a representative known as the “Lead Booking Name”.
- The Lead Booking Name is the person responsible for all members of the group and for collecting individual deposits and information for the Booking Form. Face Africa will communicate through one channel with the Lead Booking Name for all matters concerning all participants from that booking.
- The Lead Booking Name will be making a single deposit payment for the group, and will be signing agreement to the terms and conditions for every member of their party.
- When you are ready to book, please contact us for a Booking Form and an invoice for the deposit payment. This should be paid by bank transfer or cheque.

## Prices

While every effort is made to ensure that prices are accurate, we are often assembling these costings more than a year in advance and therefore need to make certain estimates. We usually absorb small variations, but reserve the right to amend costs up until the point at which the full deposit is received and we confirm the cost of the PIV.

## Note on Payments

We believe that this payment schedule provides a good balance in terms of amounts and due dates. Should the client have any difficulty with the payment schedule, please contact us as soon as possible so that we can discuss the payment plan and how best to ensure that there are no payments missed. Should a payment be missed without consulting us, this will be a breach of the agreement.

## Changes

The itinerary outlined herein reflects our best interpretation of the discussions to date, aiming to achieve all of the aims of the Partnership Impact Visit at the appropriate cost level. However, each PIV itinerary is developed individually and can be adapted as required. Should this proposal not meet your expectations in terms of itinerary, price, level of accommodation, etc, please contact us with the amendments you would like to see implemented.

## 8) MEDICAL / TRAVELLERS OVER 60

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- This tour may have a doctor accompanying the group to provide medical support to anyone requiring it. We offer one place per tour to a doctor at a discounted rate. You will be notified if, for any reason, a doctor will not accompany this tour.
- If any of the doctor’s medical kit is used for treating you while on tour, you will be responsible for covering these costs (plus an administration fee). An official receipt will be issued after the tour that you can provide to your insurer for reimbursement.
- All travellers over the age of 60 are **required** to complete a Travel and Medical Questionnaire. This is to ensure that you understand the nature of the trip and are physically prepared for the adventure, as well as providing the doctor with the relevant information they will need to treat you if required while on tour. One part of the form is for you to complete and one part is for your GP to complete. Please note that some GPs make a modest charge for completing these forms.

## 9) SAFARI EXTENSION

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### Pilanesberg National Park Extension

2-night extension to Pilanesberg National Park including: -

- Return transfers from O R Tambo International Airport to the lodge (based on min. 6 pax, supplement for fewer pax)
- Two nights' accommodation at Kedar Country Lodge including dinner and breakfast
- Three Game Drives in the Pilanesberg National Park – early morning and late afternoon on the 13<sup>th</sup>, early morning on the 14<sup>th</sup>.
- Vehicle & driver/guide available for local excursions when not on safari. NB Group will visit the Chameleon Market at Hartbeespoort Dam on the 14<sup>th</sup> en route to the airport.

Item	Cost	Notes
2-night extension per adult sharing	£475	Single Supplement = £70

## 10) TRANSPORT

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### Tour Bus

The vehicle for this PIV will be a local bus with comfortable seats fitted with seat belts, air-conditioning, stereo system and large windows. There is a fire extinguisher and First Aid Kit on board, and all drivers hold a South African Professional Drivers' Permit (PDP). Depending on the size of your group, an appropriately sized vehicle will be provided: -

- 1) 12-seater Toyota Quantum. For groups up to 12.
- 2) 21-seater VW Crafter. For groups between 13 and 20.
- 3) 38-seater Hyundai Coach. For groups between 20 and 35.

Should transport be required while in Lesotho, we have a local provider with 12/16/22-seater minibuses that we can charter in to transport groups around the Malealea Valley, to Ribaneng, or to Matsieng / Maseru.

We hold copies of insurance, vehicle licence & roadworthy, any required transport permits, and driver PDPs for every vehicle that we use. We take road safety extremely seriously.



## 11) WHAT TO EXPECT

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### Food / Meals

Meals will generally be taken in the lodges and hotels where the group is staying. We will also try to include traditional local meals where possible. When travelling, meals may be provided as picnics or by stopping at suitable eateries en route. Most dietary requirements can be catered for with due warning.

Cape Town: Lunches and Dinners are not included to give the group flexibility to take advantage of the many dining options on offer. This has worked well in the past.

Malealea: All meals will be taken at the lodge. If required, lunches will be provided as packed lunches. Please bear in mind that Malealea Lodge is in a remote location and most guests only stay 3-4 nights. The menu will repeat itself over the duration of your stay (but it is delicious 😊).

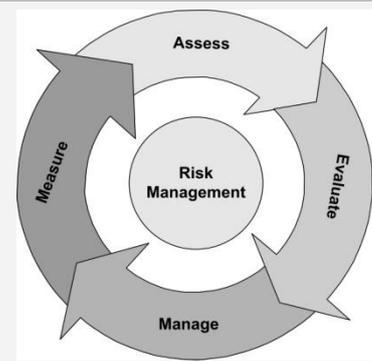


## Health, Safety & Emergency

We have over ten years' experience of working with UK school & community groups on expeditions to Africa. We understand the requirements for schools in terms of preparation and risk assessment. We provide specific risk assessments for each and every accommodation, activity and transport that we book for your group. These are made available through a convenient online document storage portal to assist you with preparing your risk assessments.

Our Tour Leaders hold first aid qualifications, and work alongside any medical or health professionals accompanying the group to manage the health and wellbeing of the group.

We prepare an Emergency Evacuation Plan for each and every PIV, detailing crew & leadership response in an emergency situation. We are able to summon air ambulances (if required\*) and carry details of a comprehensive network of high quality hospitals en route.



\*pre-payment by client/insurance required

## 12) WHY BOOK WITH US?

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### Your Financial Protection



The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under the Package Travel, Package Holidays and Package Tours Regulations 1992 for Face Africa Ltd, and in the event of their insolvency, protection is provided for the following:

1. non-flight packages commencing in and returning to the UK;
2. non-flight packages commencing and returning to a country other than the UK; and
3. flight inclusive packages that commence outside of the UK, which are sold to customers outside of the UK.

1, 2 and 3 provides for a refund in the event you have not yet travelled. 1 and 3 provides for repatriation. Please note that bookings made outside the UK are only protected by ABTOT when purchased directly with Face Africa Ltd.

### Liability Insurance

As a company we carry a comprehensive Tour Operator insurance policy which is underwritten by Royal & Sun Alliance. Our indemnity covers £5,000,000 of public liability.

### Responsible Tourism

Face Africa is committed to a Responsible Tourism code that is available on our website. The basic premises of this code revolve around minimum negative impact and positive community development. This is achieved through the sensitivity of our guides and clients to the social and natural environment, and the support of local enterprise and development.

[Please click here to read more about our responsible tourism policies](#)

You will receive information on minimising your impact and guidelines on being a "Responsible Traveller" in your Travel Pack. Please contact us if you have any questions or comments in this regard.